

INTRODUCTION



Punjab Healthcare Commission

Striving for Quality Healthcare in Punjab



LICENSING AND ACCREDITATION



OVERVIEW

- The Licensing and Accreditation (L&A) Directorate of the Punjab Healthcare Commission (PHC) is geared towards ensuring standardization of healthcare service delivery through the development and implementation of a holistic and transparent system of Registration/Provisional Licensing, Regular Licensing and Accreditation for all Healthcare Establishments (HCEs) in Punjab. The process of Registration/Provisional Licensing and Regular Licensing requires the HCEs to implement and adhere to the Minimum Service Delivery Standards (MSDS) developed by the Commission, ensuring improvement in healthcare service delivery at the Primary, Secondary and Tertiary levels in both the Public and Private sectors, including Homeopathy and Tibb.
- The L&A Directorate will also ensure the development of an internationally recognized system of Accreditation and will also be responsible for grading HCEs in Punjab.

OBJECTIVES

- Deliver a robust and uniform system of Licensing for standard-setting and quality assurance of healthcare service delivery at all HCEs.
- Ensure implementation and effectiveness of Minimum Service Delivery Standards (MSDS) across all HCEs at all levels.
- Make all HCEs accountable for maintaining high standards of healthcare service delivery through periodic evaluation of their performance.
- Develop an Accreditation mechanism to systematically institutionalize Accreditation, adopting International Accreditation Standards and best practices.

IMPLEMENTATION

The approach to implementation of licensing and accreditation focuses on:

- Developing Licensing rules/regulations
- Creating Standard Operating Procedures to implement a robust Licensing System
- Reaching out to HCEs in a systematic manner to grant licenses
- Developing a transparent survey and inspections system
- Developing a high quality Accreditation System

The L&A Directorate will implement the process of licensing in close collaboration with the Directorates of Clinical Governance and Patient Rights and Complaints.

MAIN OUTCOMES

- All HCEs in Punjab Registered/Provisionally Licensed with PHC
- Compilation of a comprehensive database of all HCEs in Punjab
- A transparent system of surveys/inspections established
- HCEs in Punjab granted Regular Licenses if fully compliant with MSDS
- Grading of HCEs
- Introduction of an Internationally recognized Accreditation System

The grant of a license authorizes a particular HCE to operate and conduct formal business for healthcare service delivery in compliance with the MSDS. This will lead to standardized delivery of healthcare services, overall quality improvement and reduction in the number and severity of system failures and mishaps in the HCEs. The efforts would largely contribute towards developing a consistent approach to Clinical Governance and harmonize and enhance the quality of healthcare service delivery across Punjab, thus earning patients' trust and confidence in the public and private sector HCEs.



Punjab Healthcare Commission

Striving for Quality Healthcare in Punjab

The Punjab Healthcare Commission (PHC) has been established under the Punjab Healthcare Commission Act 2010 as an independent health regulatory body with the mandate to introduce a regime of Clinical Governance through enforcing Minimum Service Delivery Standards (MSDS) at the primary, secondary and tertiary Healthcare Establishments (HCEs) in both the public and private sectors including Homeopathy and Tibb – To improve the quality of healthcare service delivery for all in Punjab. A HCE is required to implement MSDS to acquire a license to deliver healthcare services in Punjab.

For more information, please contact us at:

Punjab Healthcare Commission

Address: 185-Ahmad Block,
New Garden Town,
Lahore – Pakistan 54000

Tel: +92 42 99333161-68
Fax: +92 42 99333169

Email: info@phc.org.pk
URL: www.phc.org.pk